

For more information about the toolbar, step-by-step video instructions on how to use the various portal functions, and information on how to use the Healow smartphone app, visit our patient portal education page on our website.

<https://healthycommunitymhc.org/patients/about-patient-portal/>



Securely login with your username and password to gain access to your personal health record from any computer, tablet, or smartphone with an Internet connection!

DOWNLOAD THE FREE HEALOW APP



to use on your Apple or Android device to securely access these and other helpful features!

Find us on the app using our unique practice code!

**ADBFAA**

**Bassett Family Practice**  
324 T.B. Stanley  
Bassett, Va. 24055  
276-629-1076

**Ridgeway Family Health**  
4944 Greensboro Road  
Ridgeway, Va. 24148  
276-956-2233

# Learn How to Use the Patient Portal!



**See front desk staff to sign-up with your personal (not work) email address and get your username and password.**



#1

Visit

<https://healthycommunitymhc.org/>

to login.

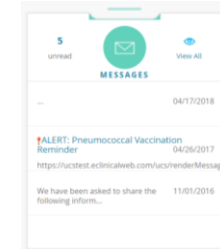


This will bring you to the login screen.



Below the welcome message you will see:

- Your **Message** dashboard where you can see your recent messages from the clinic



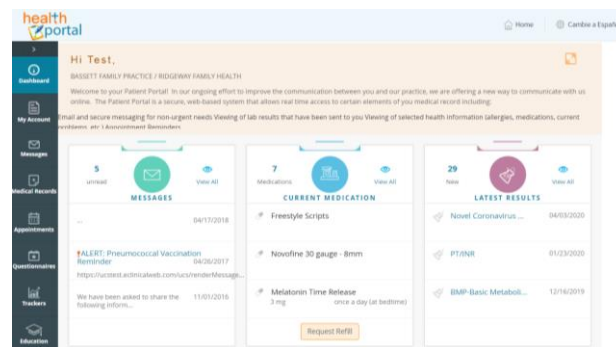
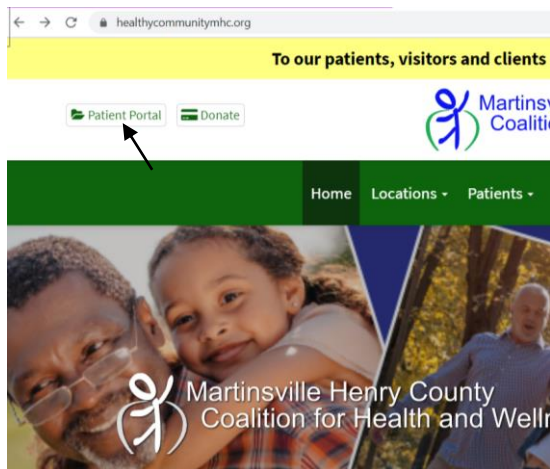
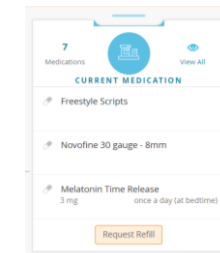
#2

Next, **click the patient portal link** in the upper left-hand corner.

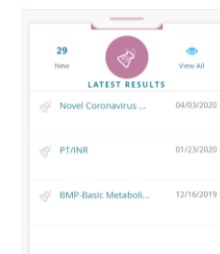
#3

**Enter the username and password** that you were given when you sign-up to use the portal and **click Login**.

- Your **Current Medications** dashboard, where you can view your medications and request medication refills



- And your **Latest Results** dashboard, where you can see your most recent lab and test results



Your welcome screen will show a message from the clinic at the top and the various portal functions on the toolbar to the left.